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13<sup>th</sup> November 2010.

Dear Mr. Valentine,

You may remember, we had correspondence, albeit about two years ago and I now want to touch base with you as for me, the 2010 season has come to a close and I am most unlikely to be visiting the B.R.D.C. Clubhouse until February.

I have used the facility many times this year and I can say that the quality of the food has gone up in the same ratio as the cost, for we members, has come down! In fact, it is now so good that I cannot complain, which is very worrying for Alex!

And on the subject of Alex, he is such an asset to your company. Whilst we are supposed to be greeted by B.R.D.C. staff who sit behind the barricade, Alex is hovering around, always happy to greet certainly this member and I am sure many others. At mealtimes, even when the place is packed out, he can sort out any little glitch with a smile.

Then of course, there is his main assistant, Chrissie; just a lovely person with a huge personality. For me, she is the other half of the welcoming committee and the pair make attending our Clubhouse such a pleasure. You have two gems in these people; don't lose them!

Please assure me that both Alex and Chrissie will be looking after us next season

Yours sincerely,



Sir Malcolm Guthrie, Bt.,  
B.R.D.C. Life Member #111, elected in 1969.